

# Utility Billing News

NOVEMBER 2024

4100 LAKEVIEW AVE. N, ROBBINSDALE, MN 55422 | WWW.ROBBINSDALEMN.COM

#### **SNOW EMERGENCY PROCEDURAL CHANGE:**

Anytime there is a snowfall of at least two inches, <u>a snow emergency will automatically be in</u> <u>effect without a declaration from the City.</u> Reminders about snow emergency best practices and weather updates will still be frequently sent out via tip411 notifications, Facebook posts, and the website. This puts responsibility onto vehicle owners to move parked cars off of the street.

During a snow emergency, parking will be prohibited on public streets and alleys in the City of Robbinsdale until they have been plowed curb to curb. Any vehicles in violation may be ticketed and/or towed. Please help our Public Works crew and police officers by removing your vehicles from the roadway during snow events! For more information, visit www.robbinsdalemn.com/snow





Mayor Blonigan circa 1988.

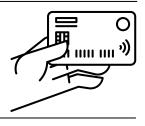
### SAVE THE DATE FOR A CELEBRATION OF MAYOR BLONIGAN!

On Tuesday, December 17th, 2024, from 5:00 PM - 6:30 PM, the City of Robbinsdale is hosting an Open House to recognize Mayor William A. Blonigan's 44 years of service on City Council! Whether as a resident, business, community organization, or one of the many others he advocated for over the years, please feel free to swing by to visit and offer a word of thanks for his unwavering dedication to our community for more than four decades!

Hosted at Robbinsdale City Hall, 4100 Lakeview Ave N, Robbinsdale.

## **CREDIT CARD FEES BEGINNING IN 2025:**

To help lower transaction fees, the City of Robbinsdale is transitioning to a 2.95% fee for credit and debit card payments beginning on January 1, 2025. This change will affect all credit and debit card payments including those made in City Hall or online, as well as utility bill, building permit, and business license payments. Please note that this change does not affect automatic credit card payments, such as automatic utility bill payments.





### **PUBLIC TREE PRUNING:**

The City owns and prunes over 6,000 trees across public landscapes, boulevards and rights-of-way divided into 6 zones, with the intention of structurally pruning every public tree in a specific zone during the dormant season. The best time to prune trees, especially oaks, is from November through March since site disturbance is minimized, branching structure is easier to assess, and insects & diseases are inactive. Please do not prune any public trees! If a tree is obstructing a road or sidewalk, there is a broken or cracked limb, or other public tree matter requiring attention, please contact the City. If you have any tree-related questions, please reach out to the City Forester at 763-531-1273.

# **SIGN UP FOR PAPERLESS UTILITY BILLING:**

Did you know you can view and pay your water, sewer, storm, irrigation, street light, and garbage bills online? When you register for paperless billing, you will receive your utility bill by email instead of a hard copy. Propety owners will need the account number to register for paperless billing, which can be found on your utility bill. Switch over to paperless billing at <a href="https://www.robbinsdale.com/ub.">www.robbinsdale.com/ub.</a>

Already signed up for paperless billing? Make sure to update your payment information when your credit card expires and periodically check your account to make sure that contact information is up to date.









# Utility Billing News

**NOVEMBER** 2024

### WATER SERVICE LINE INVENTORY ACCESSIBILITY NOTICE:

Following the adverse health consequences of lead in water pipes found in Flint Michigan, the US Environmental Protection Agency (USEPA) has introduced new rules to eliminate lead drinking water pipes throughout the country within 10 years. As a first step toward achieving this goal, all Public Water Systems (PWS) have been required to develop an inventory of lead pipes within their jurisdiction. The water mains within the City of Robbinsdale are cast iron, ductile iron, or watermain grade PVC. The City has no lead water mains.

The City also tests for lead in the drinking water on a regular basis and report the results in our Annual Drinking Water Report. The Report can be found on the City's website at www.robbinsdalemn.com/publicworks. The City has also completed and submitted our service line materials inventory to the Minnesota Department of Health. The water service line connects the City water main to your home. This pipe is owned by the property owner.

The service line inventory is publicly available and you can check the materials for your service line by visiting the Lead Inventory Tracking Tool (LITT) at <a href="https://maps.umn.edu/LSL/">https://maps.umn.edu/LSL/</a>. To complete the service line inventory, our system information was collected as new water meters were being installed as part of the recent changeout project. As of October 30, 2024, our inventory contains 1 lead, 388 galvanized requiring replacement, 8 unknown material, and 4,750 non-lead service lines. Property owners who have lead services or whose service is currently unknown have been provided information by separate mailing.

If you have any questions or seek further information, you may contact the Public Works Department at 763-531-1202 between the hours of 7:00 AM and 3:00 PM, Monday through Friday.

#### PLEASE KEEP SIDEWALKS AND ALLEYS CLEAR THIS WINTER:

Robbinsdale property owners are required to keep sidewalks adjacent to your property clear of ice and snow so that pedestrians can use sidewalks safely. Keeping sidewalks cleared helps provide a safe off-street route for pedestrians. Snow must be removed from adjacent public sidewalks within 12 hours of snowfall. If City services are used to remove snow or ice, the cost of removal plus an administrative fee will be added to the property's utility bill.



As a reminder, please do not push, shovel, or move snow from your driveway into the street or alley. Clearing vegetation from the sides of garages and alleys is also helpful for getting snowplows or other City equipment through safely. City of Robbinsdale Code Enforcement thanks you for your compliance!



### **SIGN UP FOR WEEKLY NEWS UPDATES:**

The Birdtown Brief is Robbinsdale's weekly digital newsletter and is your one-stop shop for information regarding upcoming events, meetings, activities, and more. Sign up to receive the Birdtown Brief in your email inbox every Friday by visiting www.robbinsdalemn.com/esubscribe.

# **CHRISTMAS TREE DISPOSAL:**

Properly dispose of your non-artificial Christmas trees! Waste Management will collect Robbinsdale residents' non-artificial trees during the weeks of January 6th - January 10th and January 13th - January 17th. Each residential household is limited to free collection of one Christmas tree. To guarantee pickup, trees must be under five feet long. If your tree is longer than five feet, cut the tree in lengths less than five feet. Metal stands must be removed. Place the tree alongside your garbage container on your scheduled pick-up day and do not bag the tree.



## **SOLID WASTE REMINDERS:**



RECYCLING: metal cans, plastic bottles & containers, flattened cardboard, paper, glass bottles & jars. Items must be loose and not bagged in plastic, and containers must be clean from food waste.



ORGANICS: fruits & vegetables, meat, fish, bones, dairy products, egg shells, pasta, nuts, food-soiled paper, napkins, paper towels, pizza boxes, egg cartons, coffee grounds, coffee filters, house plants, & certified compostable products.



TRASH: must be bagged tightly with no loose items.



BULK ITEMS: disposal of appliances, furniture, or any item that does not fit in your garbage cart requires a solid waste sticker. These stickers can be purchased at City Hall or by calling the Utility Billing Department at 763-531-1211. Place the sticker on the bulk item and call Waste Management at 952-890-1100 to schedule the item to be picked up.



SCRAP METAL AND CARDBOARD: may be brought to the Drop-Off Center located behind the Public Works facility at 4601 Toledo Avenue N. Scrap metăl does not include appliances or other items which contain other materials in addition to metal. All visitors must check in at the front office before dropping items off.