



City of Robbinsdale, MN
4100 Lakeview Avenue North
Robbinsdale, Minnesota 55422-1898
Phone: (763) 537-4534
Fax: (763) 537-7344

1. How often can a resident change cart sizes?
 - a. **This is language that may be proposed by bidders**
2. Can you provide the tonnage reports for each waste or recycling stream? Trash, Yard Waste, Recycling, and organics if available for the prior 12-month period?
 - a. **Please find attached**
3. To ensure all haulers are on a level playing field, should we assume that all households and multi- family will receive new containers from the successful bidder for all carts provided to residents?
 - a. **Yes**
4. Can yard waste be billed that would include a 96-gallon cart assuming any extra volume will be collected outside the cart if prepared properly?
 - a. **Yard Waste will be billed at single price point – this should be reflected in any bid.**
5. How many residents subscribe to yard waste today?
 - a. **All residents covered by organized hauling**
6. How many residents subscribe your organics service?
 - a. **As of August 2024, roughly 900 subscribe**
7. In the event of a change in governmental fee or change in disposal or processing costs, how will the contractor's rate be adjusted?
 - a. **Currently, our organized collection contract reflects that adjustments in certain governmental fees/disposal costs/processing costs may be observed in price updating. We would expect similar language when considering a contract.**
8. Can we provide alternate bids for frequency of service as long as we bid the basic service specified in the RFP also?
 - a. **Yes**
9. Is yard waste service billed year-round?
 - a. **Yes**
10. Is yard waste service billed to all residents & what is the participation rate?
 - a. **Yes – 100%**



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11. What are the current tonnages of yard waste being disposed of?
 - a. **Please find attached**
12. What is the current resident trash cart count broken down by sizes? 30's, 60's, & 90's
 - a. **32 Gallon – 1212, 64 Gallon – 2913, 96 Gallon - 1183**
13. How many residents are currently receiving walk up service?
 - a. **As of August 2024, there are currently 5 walk-up accounts**
14. In the proposal it mentions an attachment D in regards to MDU's. Can you please provide of list MDU's that participate in the recycling program?
 - a. **Attachment D was a snapshot in time – MDUs participating in the program vary from time**
15. Can you please provide the annual tonnage for all material streams? (MSW, REC, YW and Organics) Also, send the Scrap metal tonnage please, if you have it from your current hauler.
 - a. **Find current reports attached**
16. Please provide a breakdown of the quantity of carts per size (# of 30,60,90 Gallon Trash carts and # of 30,60,90 Gallon REC carts)
 - a. **32 Gallon – 1212, 64 Gallon – 2913, 96 Gallon - 1183**
17. Please provide total number of current YW participants
 - a. **All stops receive YW Service**
18. Please provide total number of current Organics participants
 - a. **As of August 2024, roughly 900 participate**
19. Does the City plow the alleys during the winter or is that the residents responsibility?
 - a. **City does plowing of alleys**
20. How many Walk-up Accounts are being serviced under the current contract?
 - a. **As of August 2024, there are 5 Walk-up Accounts**
21. Does the City bill the residents for services or does the hauler?
 - a. **City does billing**
22. In the description of services, "special clean up projects" is listed. How many of special clean up projects have been completed in the past 24 months? Does the City negotiate pricing for these projects with the hauler?
 - a. **These are all one-offs, and are conducted on mutually agreed upon terms. For example, last fall the yard waste season continued later than normal, so we accepted YW at our facility and was transported by our current hauler.**



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23. Section - Yard Waste Collection, Location: The resident may set out Yard Waste in an approved bag. The RFP states that they may also set out YW in a container clearly identified as YW. Is that YW container provided by the Hauler or the Resident? Does the City have a preference?
- The current container is provided by the hauler. The City would entertain alternatives, as long as the service level remains a priority.**
24. Please provide information about “Parks”, number of TR and REC carts and locations of parks that receive service. RFP states that contractor will provide service at City-owned properties and parks listed in Attachment C but there is no attachment C.
- Attachments have been added to this list**
25. The RFP document, enclosed, refers to Attachment A, C & D in some of the sections yet I do not see those attachments in the RFP document. I see an “application form” and two “Bid Rate” pages. Please send the Attachments if I’ve missed something.
- Attachments have been added to this list**
26. What are the current rates?
- Attachments (including pricing) have been added to this list**
27. What is one thing you would like to see your current service provider improve upon?
- Better Customer Service/Better Communication with the City**
28. How does the City determine the cost of the bulky items and how is the contractor reimbursed for picking up the bulky items?
- We currently use a “sticker” system – residents are able to purchase stickers from the City and schedule a pick up with the hauler. The Hauler is then reimbursed from the City. The section titled “Solid Waste Stickers” shares pricing per item(s): <https://www.robbinsdalemn.com/services/utility-billing/residential-solid-waste-garbage>**
29. What are the current house counts(services) on each of the service days for trash?
- Currently, pick up is spread (roughly evenly) Monday – Friday.**
30. How many residents participate in the organics collection currently?
- Roughly 900 as of August 2024**
31. Can you estimate how many residents are serviced in an alley and is this on a certain service day or days?
- It is roughly 50% of each, all spread out by days.**
32. Do you know what type of equipment is being used to collect trash and recycling in the City? (side-load, rear-load, etc.)
- Both are currently used, but side load trucks mostly don’t fit in alleys**



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33. What level of contamination has the current contractor experienced over the last couple of years?
 - a. **Please review attachments**

34. Are residents required to use a cart for the yard waste service or can they just place material out for collection in bags?
 - a. **Currently, both are accepted**

35. The contract states the City must approve the yard waste disposal facility. Is the City going to mandate the disposal site?
 - a. **The City has not mandated or “chosen” a site in the past; rather, contractor provides a site or sites for consideration, and City has provided approval as appropriate**

36. What is the current count for each size cart for each of the waste streams?
 - a. **32 Gallon – 1212, 64 Gallon – 2913, 96 Gallon - 1183**

37. Does the City maintain the alleys in the winter?
 - a. **Yes**

38. Is the City open to changing the day zones if needed?
 - a. **That will be considered as a part of bids**

Sum of Jan Trash	Sum of Feb Trash	Sum of March Trash	Sum of April Trash	Sum of May Trash	Sum of June Trash	Sum of July Trash
299.34	273.15	271.70	322.50	356.00	323.01	364.82
299.34	273.15	271.70	322.50	356.00	323.01	364.82
299.34	273.15	271.70	322.50	356.00	323.01	364.82
Sum of Jan Recycling	Sum of Feb Recycling	Sum of March Recycling	Sum of April Recycling	Sum of May Recycling	Sum of June Recycling	Sum of July Recycling
90.51	73.77	70.38	78.85	84.91	87.44	89.29
90.51	73.77	70.38	78.85	84.91	87.44	89.29
90.51	73.77	70.38	78.85	84.91	87.44	89.29



**Waste Management of Minnesota
City of Robbinsdale 2024 Single Sort Recycling Report**

	January	February	March	April	May	June	July	August	September	October	November	December	Total to Date	Average to Date
Recycling														
Recycling Participation %	91.62%	91.16%	91.28%	91.48%	91.92%	91.99%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Actual Stops Collected	9,301	9,255	9,267	11,145	12,131	11,207								0
Possible Stops for Collection	10,152	10,152	10,152	12,182	13,198	12,182	10,152	10,152	11,167	13,198	11,167	10,152	134,006	11,167
Pounds Per Set Out	19.5	15.9	15.2	14.1	14.0	15.6	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
Newspaper	53.23	43.38	41.39	46.37	49.94	51.42	0.00	0.00	0.00	0.00	0.00	0.00	285.7	23.8
Glass	11.65	9.49	9.06	10.15	10.93	11.25	0.00	0.00	0.00	0.00	0.00	0.00	62.5	5.2
Cans (Aluminum & Steel)	3.63	2.96	2.82	3.16	3.40	3.51	0.00	0.00	0.00	0.00	0.00	0.00	19.5	1.6
OCC & Mixed Paper	12.75	10.39	9.92	11.11	11.96	12.32	0.00	0.00	0.00	0.00	0.00	0.00	68.5	5.7
Plastic	3.13	2.55	2.44	2.73	2.94	3.03	0.00	0.00	0.00	0.00	0.00	0.00	16.8	1.4
Scrap Steel	0.73	0.60	0.57	0.64	0.69	0.71	0.00	0.00	0.00	0.00	0.00	0.00	3.9	0.3
Total Recycling Tonnage	85.12	69.38	66.19	74.16	79.86	108.97	0.00	0.00	0.00	0.00	0.00	0.00	483.7	40.3
Residue	5.39	4.39	4.19	4.69	5.05	5.20	0.00	0.00	0.00	0.00	0.00	0.00	28.9	
Total Tonnage Picked Up	90.51	73.77	70.38	78.85	84.91	87.44							485.9	40.3

ATTACHMENT A

MONTHLY RATES

Effective April 5, 2020—for years one through five

Per Household Monthly costs are outlined in the table below:

Year	Year 1	Year 2	Year 3	Year 4	Year 5
35 Gallon	\$8.91	\$9.27	\$9.64	\$10.02	\$10.42
64 Gallon	\$10.83	\$11.26	\$11.71	\$12.18	\$12.67
96 Gallon	\$12.71	\$13.22	\$13.75	\$14.30	\$14.87
Recycling	\$4.65	\$4.84	\$5.02	\$5.23	\$5.44
Yard Waste	\$6.42	\$6.68	\$6.94	7.22	\$7.51

Services levels above include the disposal of one non-artificial Christmas tree per year, not wrapped in a plastic bag and free of lights and decorations, from every Residential Dwelling Unit.

Yard Waste Collection Service:

The rate for the unlimited Yard Waste collection for 2020-2025 is noted in the table above and will be in effect for each Residential Dwelling Unit. Single Sort Recycling Service with a Recyclable Materials Offset:

The rate for the every other week service per Residential Dwelling Unit which includes furnishing a 35, 64, or 96-gallon wheeled cart by the Contractor for 2020-2025 is listed in the table above.

The Base Rate starting in 2020-2025 is listed in the table above per household per month. The City household count is set at 5019 in 2019. The City will adjust this count every six months.

Multi- Family Recycling Service

The rate for weekly multi-family unit recycling service for 2020-2025 is listed in the table above.

Walk-up accounts

Walk-up accounts are available to all residents at a cost of \$5.00/month. This service is free for residents with who have a disability.

New Container Fee –

Cost of a new container is as follows:

- 35 gallon - \$45.00 (free for normal wear and tear)
- 64 gallon - \$55.00 (free for normal wear and tear)
- 96 gallon - \$65.00 (free for normal wear and tear)

Residential Dwelling Unit Adjustment

Beginning on June 1st, 2013 and every six months thereafter for the term of the contract, the City agrees to submit a count of Residential Dwelling Units by service type to the Contractor.

ATTACHMENT B

ADDITIONAL COLLECTION SERVICES

The following is a list of charges for additional collection services as mentioned in Section IV of the Contract:

White Goods.....\$37.50.

White goods, as defined in the Contract, include the following: refrigerators, freezers, stoves, dishwashers, washers and dryers, water heaters, microwave ovens, furnaces, air conditioners, dehumidifiers, and trash compactors.

Those prices are subject to change from time to time by the Contractor based on changes in disposal costs.

ATTACHMENT C

CITY-OWNED PROPERTIES

The following is a list of City-Owned Properties that the Contractor will provide service to in accordance with Section IV, A., 1. -Subsection h. - "Pick-Up at City-Owned Properties".

- City Hall-4100 Lakeview Ave. N.
- Police & Fire Station- 4101 Hubbard Ave. N.
- Public Works Facility- 4601 Toledo Ave. N.
- Robbinsdale Historic Library Building-4915 42nd Ave. N.
- Robbinsdale Wine & Spirits- 3501 Bottineau Blvd.
- Lakeview Terrace Park (The Contractor will provide and empty dumpsters used during the annual Whiz Bang Days Celebration.)
- Sanborn Park

The Public Works Facility includes the following services:

- ▶ Weekly pickup of regular Refuse and Recyclables.
- ▶ Periodic pickup of scrap metal and cardboard drop-off recyclable containers.
The City will contact Contractor when containers need to be picked-up.

**ATTACHMENT D
SINGLE STREAM SPECIFICATIONS**

RECYCLABLES must be dry, loose (not bagged), unshredded, empty, and include **ONLY** the following:

Aluminum cans	Newspaper
PET bottles with the symbol #1 – with screw tops only	Mail
HDPE plastic bottles with the symbol #2 (milk, water bottles detergent, and shampoo bottles, etc.)	Uncoated paperboard (ex. cereal boxes; food and snack boxes)
PP plastic bottles and tubs with symbol # 5 - empty	Uncoated printing, writing and office paper
Steel and tin cans	Old corrugated containers/cardboard (uncoated)
Glass food and beverage containers* – brown, clear, or green	Magazines, glossy inserts and pamphlets

NON-RECYCLABLES include, but are not limited to the following:

Plastic bags and bagged materials (even if containing Recyclables)	Microwavable trays
Porcelain and ceramics	Mirrors, window or auto glass
Light bulbs	Coated cardboard
Soiled paper, including paper plates, cups and pizza boxes	Plastics not listed above including but not limited to those with symbols #3*, #4*, #6*, #7* and unnumbered plastics, including utensils
Expanded polystyrene	Coat hangers
Glass and metal cookware/bakeware	Household appliances and electronics,
Hoses, cords, wires	Yard waste, construction debris, and wood
Flexible plastic or film packaging and multi-laminated materials	Needles, syringes, IV bags or other medical supplies
Food waste and liquids, containers containing such items	Textiles, cloth, or any fabric (bedding, pillows, sheets, etc.)
Excluded Materials or containers which contained Excluded Materials	Napkins, paper towels, tissue, paper plates, and paper cups
Any paper Recyclable materials or pieces of paper Recyclables less than 4” in size in any dimension	Propane tanks, batteries
Cartons*	Aseptic Containers*

DELIVERY SPECIFICATIONS:

Material delivered by or on behalf of City may not contain Non-Recyclables or Excluded Materials. “Excluded Materials” means radioactive, volatile, corrosive, flammable, explosive, biomedical, infectious, bio-hazardous or toxic substance or material, or regulated medical or hazardous waste as defined by, characterized or listed under applicable federal, state, or local laws or regulations, materials containing information (in hard copy or electronic format, or otherwise) which information is protected or regulated under any local, state or federal privacy or data security laws, including, but not limited to the Health Insurance Portability and Accountability Act of 1996, as amended, or other regulations or ordinances or other materials that are deleterious or capable of causing material damage to any part of Contractor's property, its personnel or the public or materially impair the strength or the durability of Contractor's structures or equipment.

Contractor may reject in whole or in part, or may process, in its sole discretion, Recyclables not meeting the specifications, including wet materials, and City shall pay Contractor for all increased costs, losses and expenses incurred with respect to such non-conforming Recyclables including costs for handling, processing, transporting and/or disposing of such non-

conforming Recyclable Materials which charges may include an amount for Contractor's operating or profit margin ("Cost"). Without limiting the foregoing, and City shall pay a contamination charge for additional handling, processing, transporting and/or disposing of Non-Recyclables, Excluded Materials, and/or all or part of non-conforming loads and additional charges may be assessed for bulky items such as appliances, concrete, furniture, mattresses, tires, electronics, pallets, yard waste, propane tanks, etc.

Contractor reserves the right upon notice to discontinue acceptance of any category of materials set forth above as a result of market conditions related to such materials and makes no representations as to the recyclability of the materials. Collected Recyclables for which no commercially reasonable market exists may be landfilled at City's Cost.

* Glass may not be accepted in all locations. Cartons, aseptic containers and other plastics may be allowed if approved in writing by Contractor.

V6 February 2019