



City of Robbinsdale

TO: Mayor and City Council
 PREPARED BY: Rachel Leen, Communications Coordinator
 APPROVED BY: Tim Sandvik, City Manager
 DATE: June 18, 2024
 RE: Authorize Adoption and Implementation of State Performance Measures

Background:

In 2010, the Minnesota Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services and measure residents’ opinions of those services.

A city that elects to participate in the standard measures/performance measurement program is eligible for a reimbursement of \$0.14 per capita, not to exceed \$25,000 and is also exempt from levy limits under sections 275.50 and 275.74 for taxes payable in the following calendar year, if levy limits are in effect.

In 2019, the Robbinsdale City Council approved the first Resolution adopting ten of the performance measures developed by the Council on Local Results and Innovation. The same questions were used in the 2020, 2021, 2022, and 2023 surveys. The same questions, except question #13 used in previous years, were used in the 2024 survey. In order for the City to qualify for the program, the City Council must adopt the resolution on an annual basis. Outreach measures included social media posting, utility bill inserts, and inclusion in the Birdtown Brief, Robbinsdale’s weekly digital newsletter.

To qualify for the reimbursement, the survey results and approved Resolution must be submitted by staff to the State Auditor’s Office by July 1st.

Analysis:

The 2024 survey was live on the City website from May 1st to May 31st, 2024. The City received 509 total responses to the 2024 performance measurement survey, which is an decrease from 537 in 2023. The survey had 13 total questions.

A comparison of performance measurement results from 2023 vs. 2024 is shown in graph form on Exhibit 2.

Recommendation:

Authorize the adoption and implementation of state performance measures.

Attachments:

1. Community_Survey_Resolution_6_18_2024

Member Murphy moved and Member Wagner seconded a motion that the following Resolution be read and adopted this 18th day of June 2024.

RESOLUTION NO. 8104

RESOLUTION DECLARING ADOPTION AND IMPLEMENTATION OF STATE PERFORMANCE MEASURES

WHEREAS, benefits to the City of Robbinsdale for participation in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by Minnesota State Statute; and

WHEREAS, any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Robbinsdale has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes; :

NOW THEREFORE BE IT RESOLVED THAT, the City Council of Robbinsdale will continue to report the results of the performance measures to its citizenry by the end of the year through posting on the city’s website.

BE IT FURTHER RESOLVED, the City Council of Robbinsdale will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

The question was on the adoption of the resolution and upon a vote being taken thereon, the following voted in favor thereof: Wagner, Murphy, Parisian, Blonigan

and the following voted against the same: None

WHEREUPON SAID RESOLUTION WAS DECLARED DULY PASSED AND ADOPTED THIS 18th DAY OF JUNE 2024.


William A. Blonigan, Mayor

ATTEST:

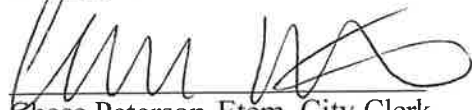
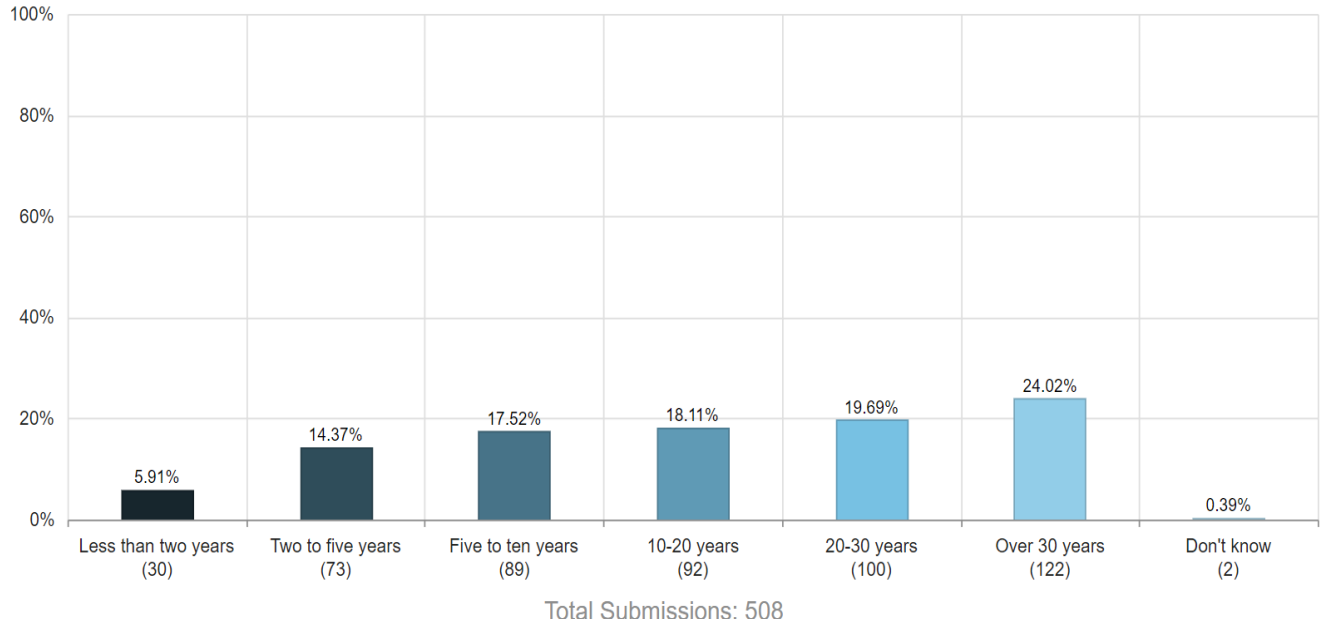

Chase Peterson-Em, City Clerk

Exhibit 2 – Performance Measurement Survey Results

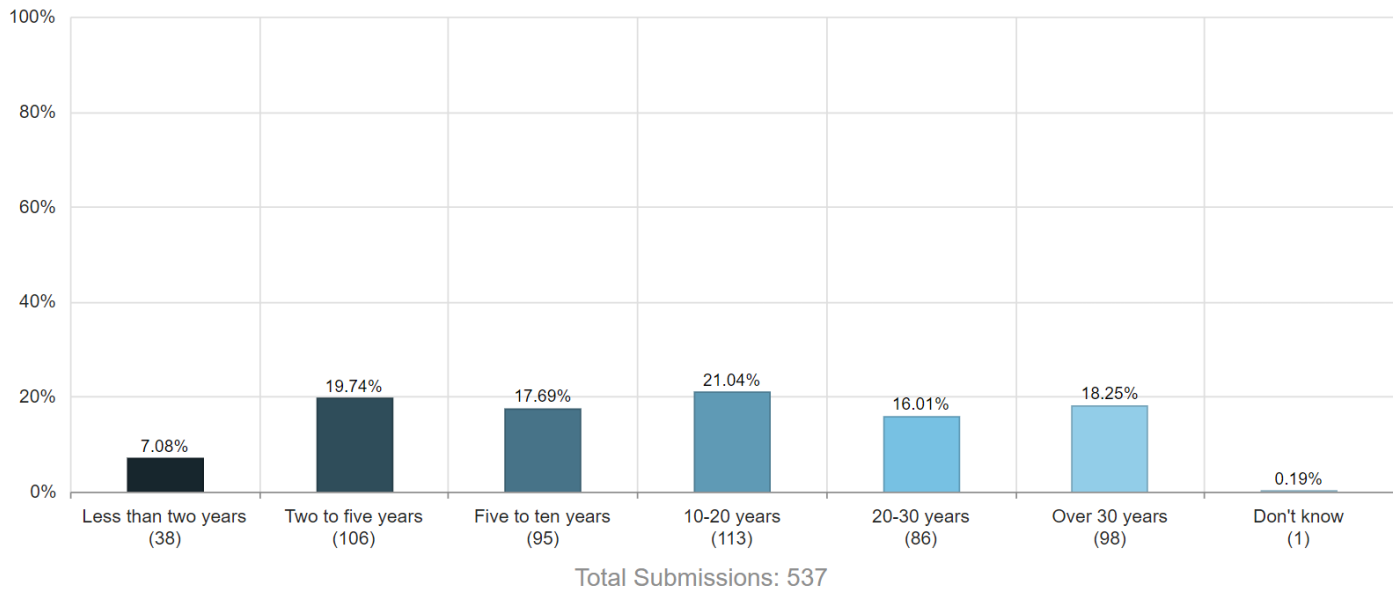
2024

How long have you lived in Robbinsdale?



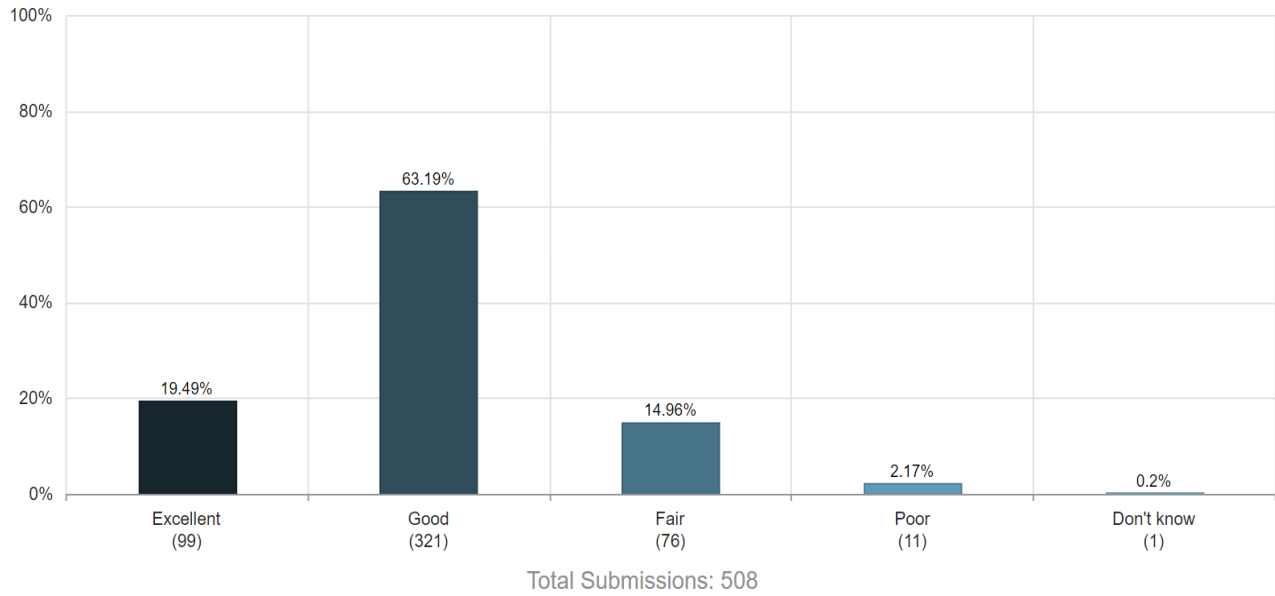
2023

How long have you lived in Robbinsdale?



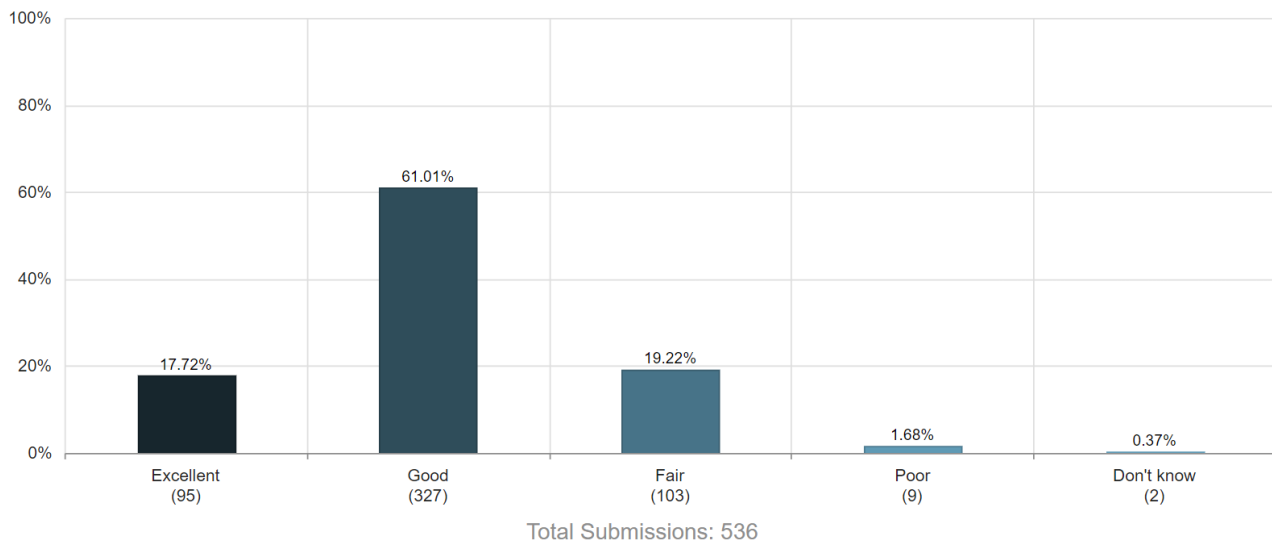
2024

How would you rate the quality of life in Robbinsdale?



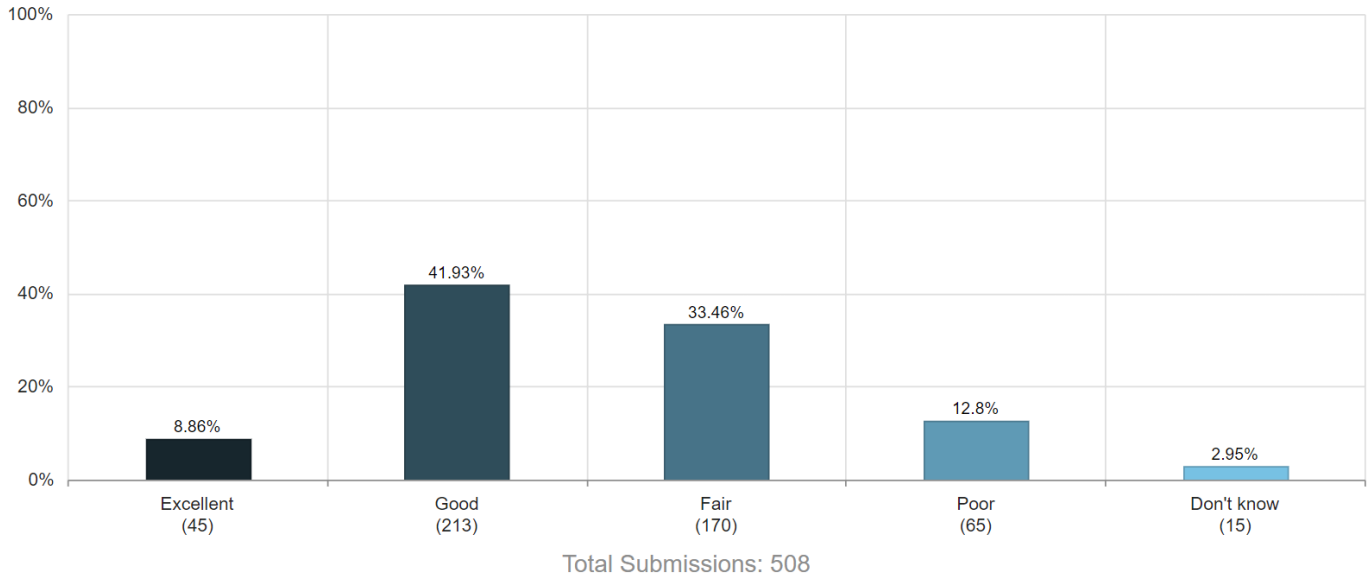
2023

How would you rate the quality of life in Robbinsdale?



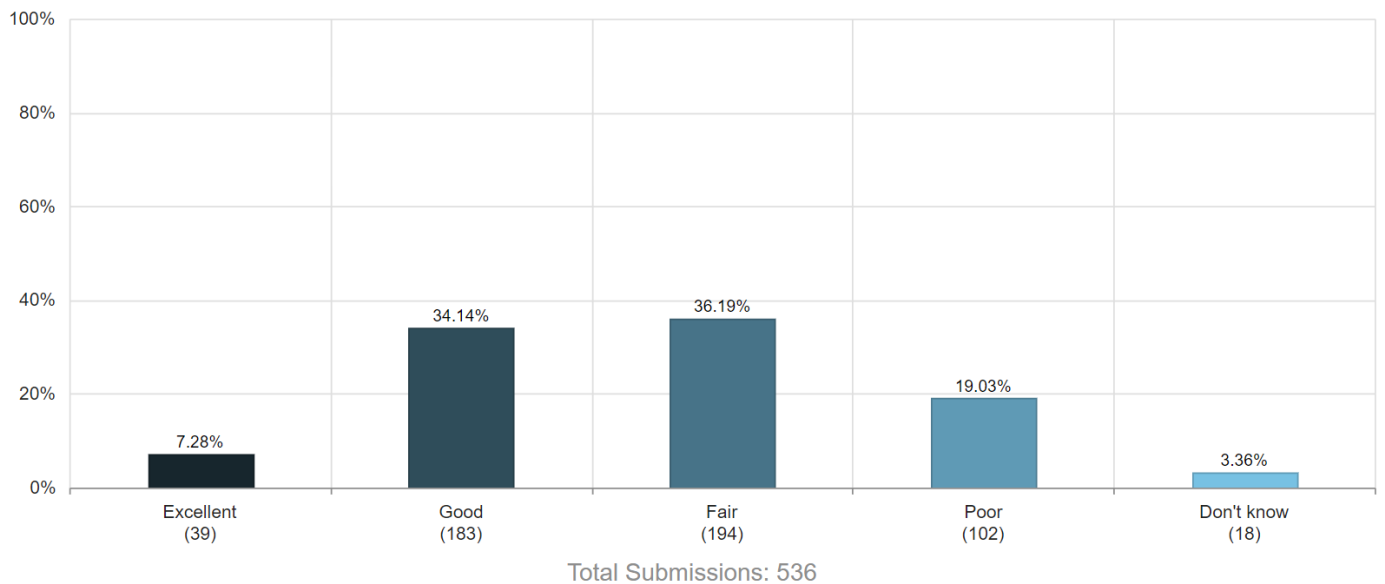
2024

When you consider the property taxes you pay and the quality of city services you receive, how would you rate the general value of city services?



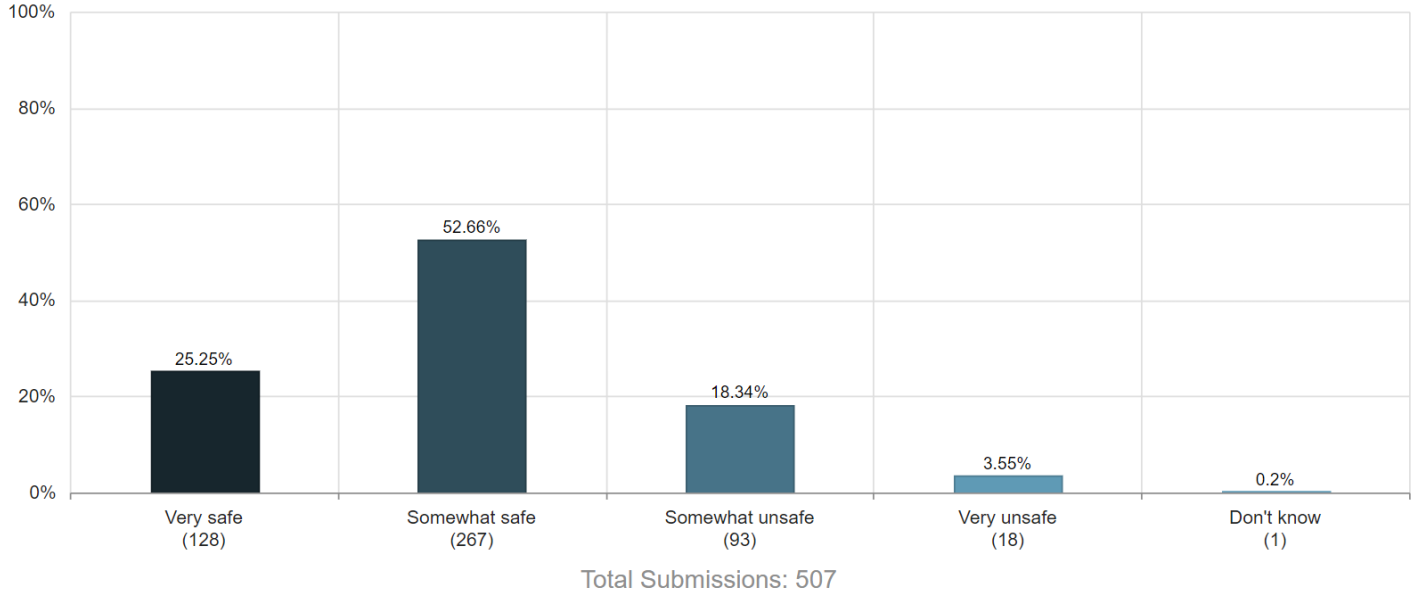
2023

When you consider the property taxes you pay and the quality of city services you receive, how would you rate the general value of city services?



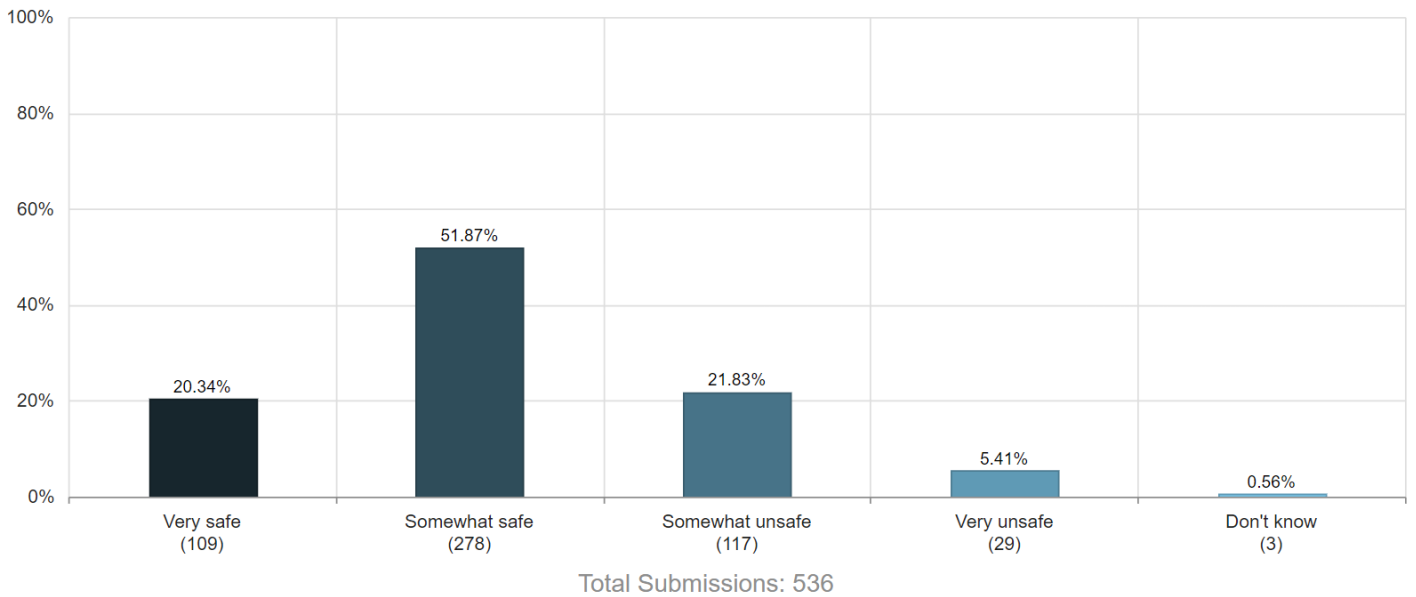
2024

How would you describe your overall feeling of safety in the City?



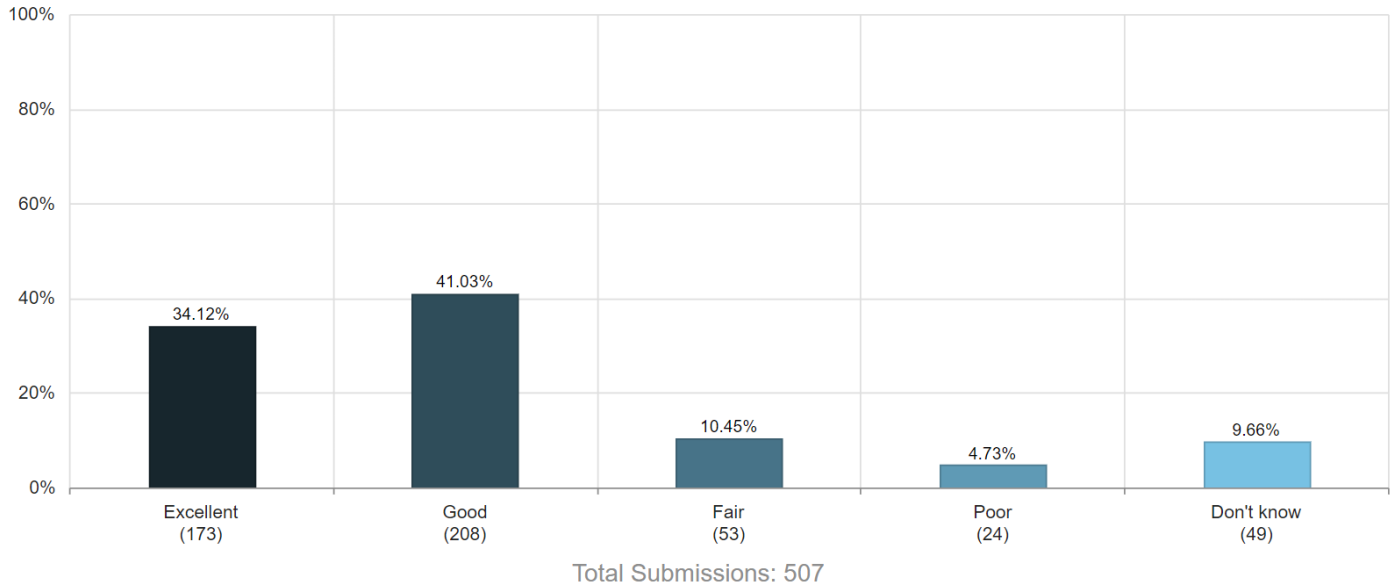
2023

How would you describe your overall feeling of safety in the City?



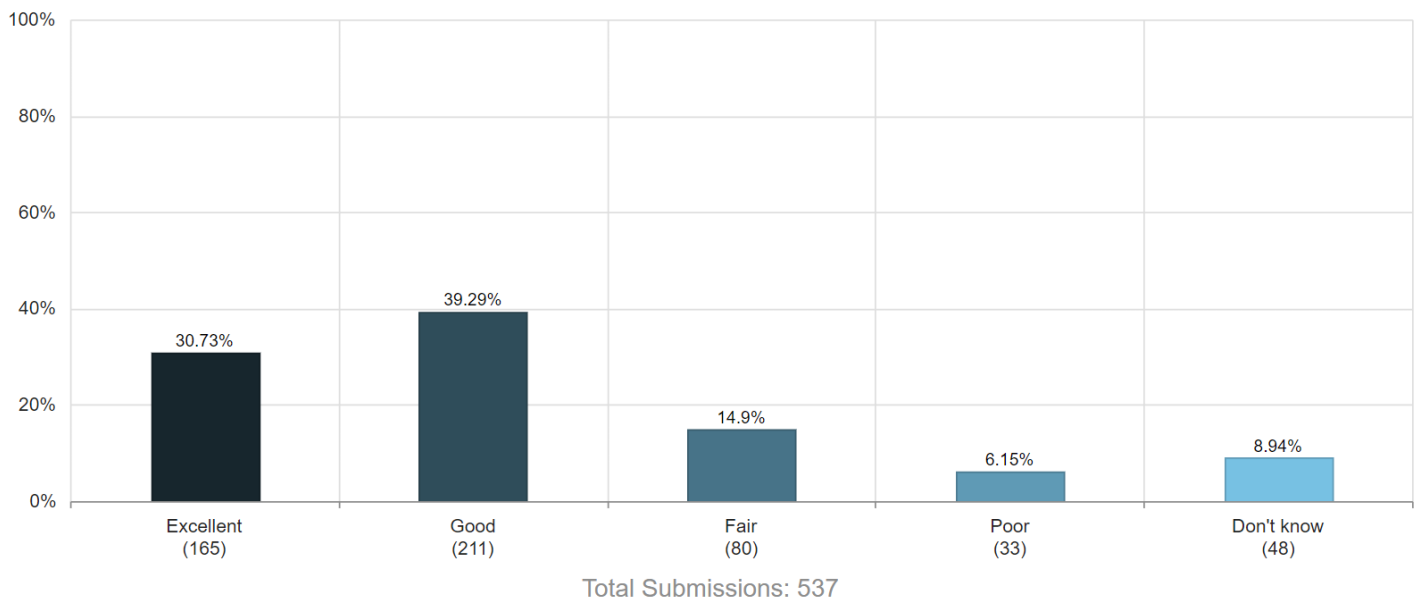
2024

What is your perception of the quality of services provided by the Robbinsdale Police Department?



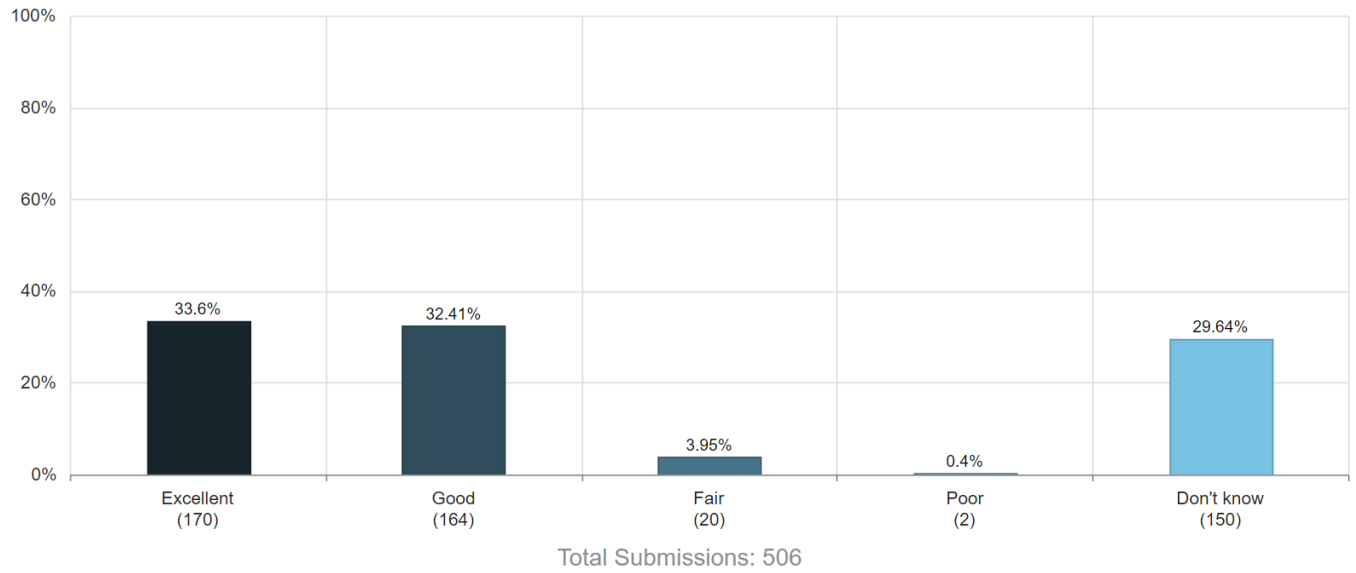
2023

What is your perception of the quality of services provided by the Robbinsdale Police Department?



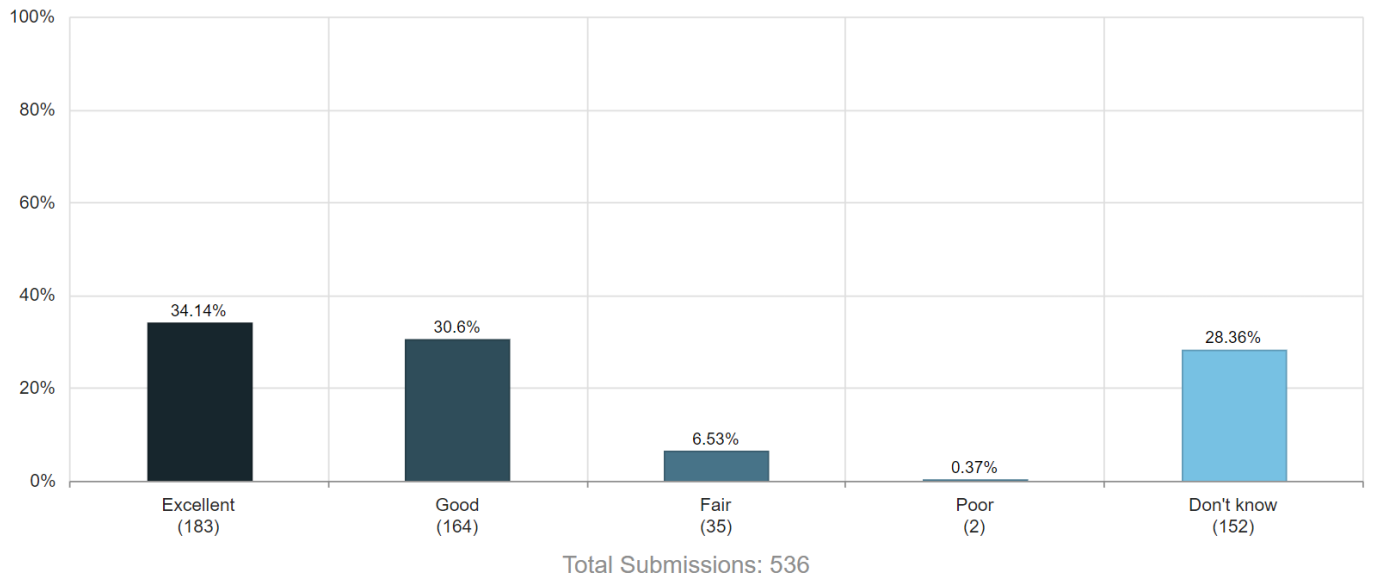
2024

What is your perception of the quality of fire education, inspection and response services provided by the Robbinsdale Fire Department?



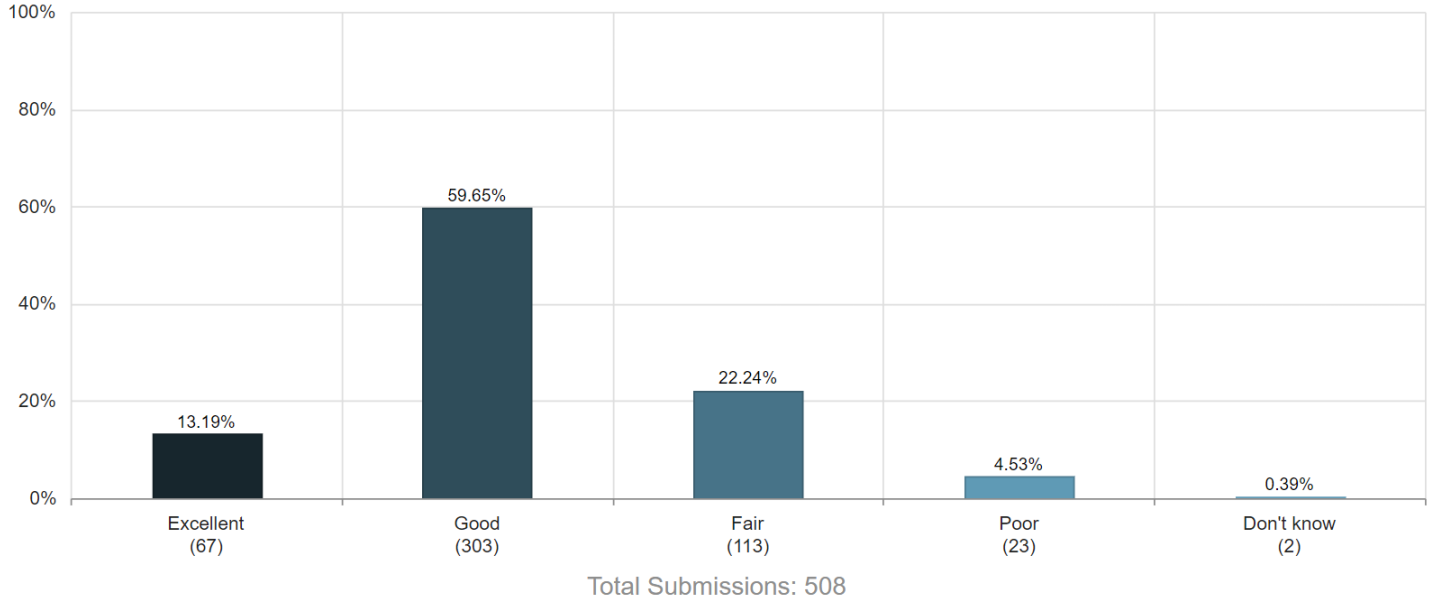
2023

What is your perception of the quality of fire education, inspection and response services provided by the Robbinsdale Fire Department?



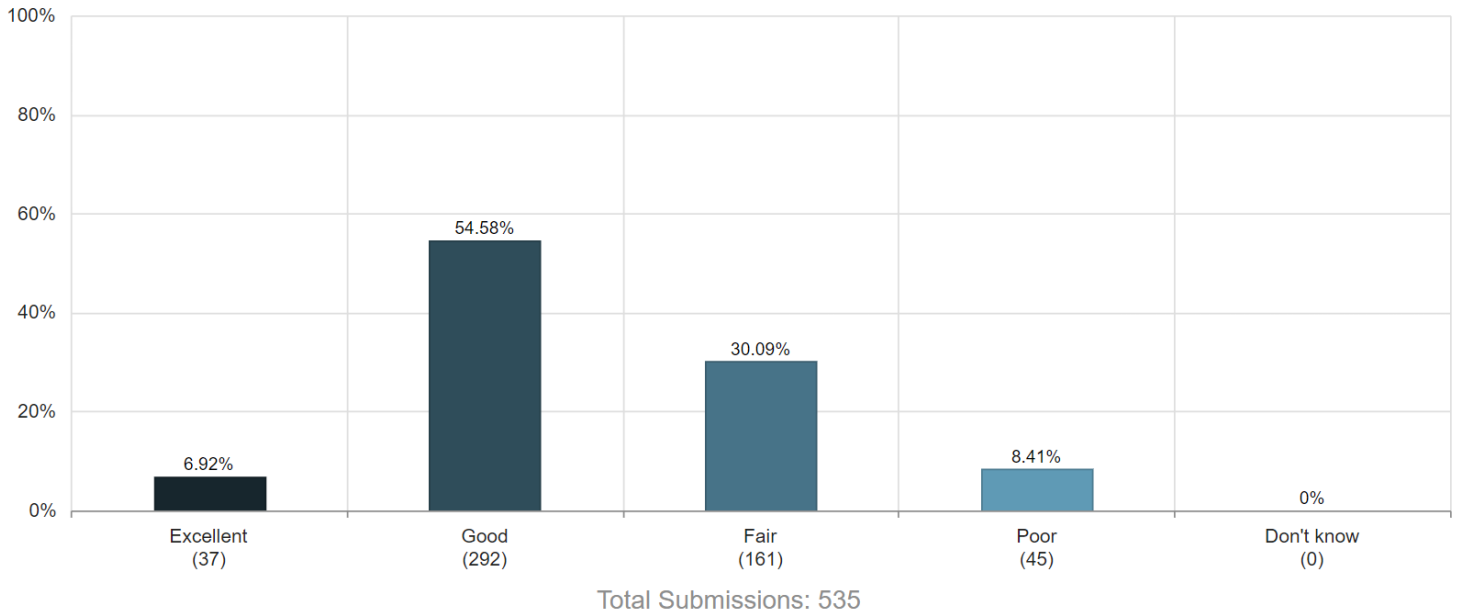
2024

How would you rate the overall condition of city streets?



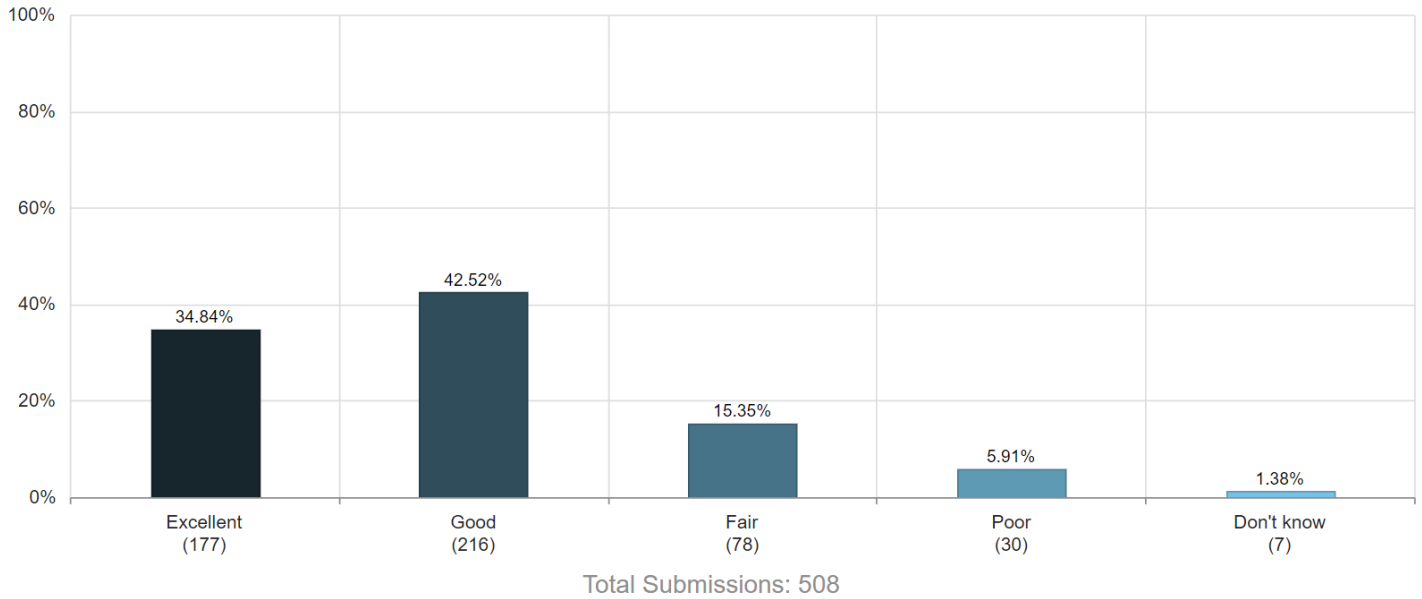
2023

How would you rate the overall condition of city streets?



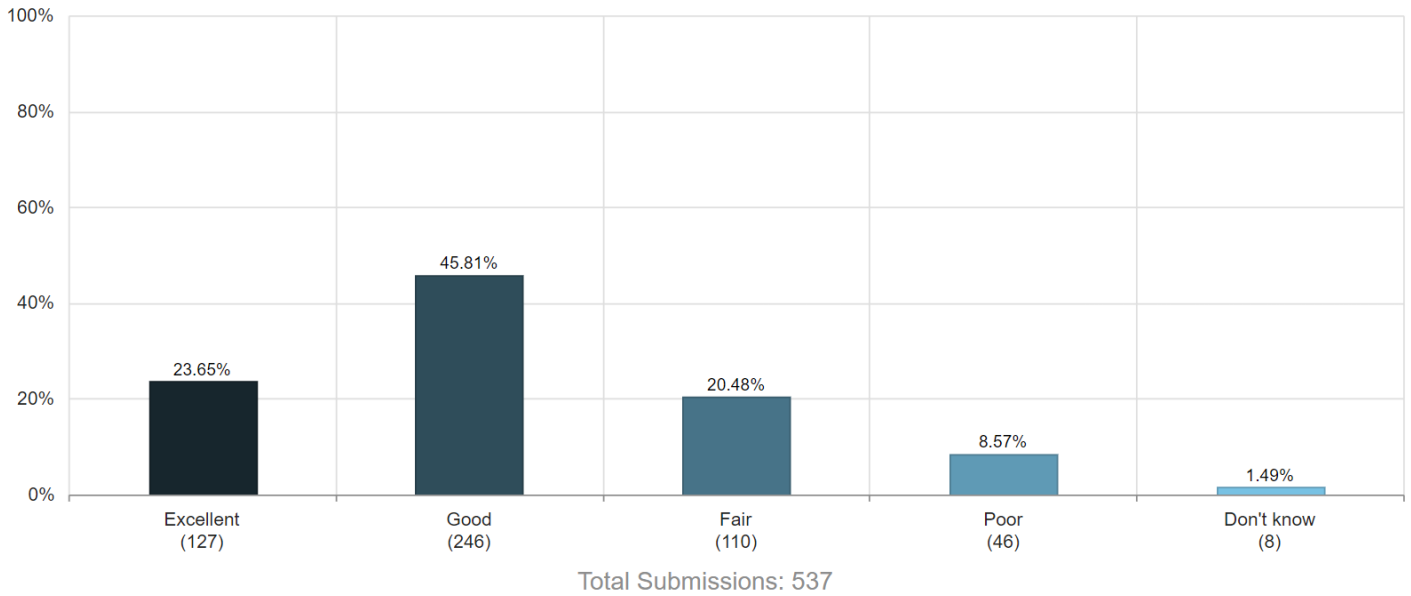
2024:

How would you rate the dependability and overall quality of the city water supply?



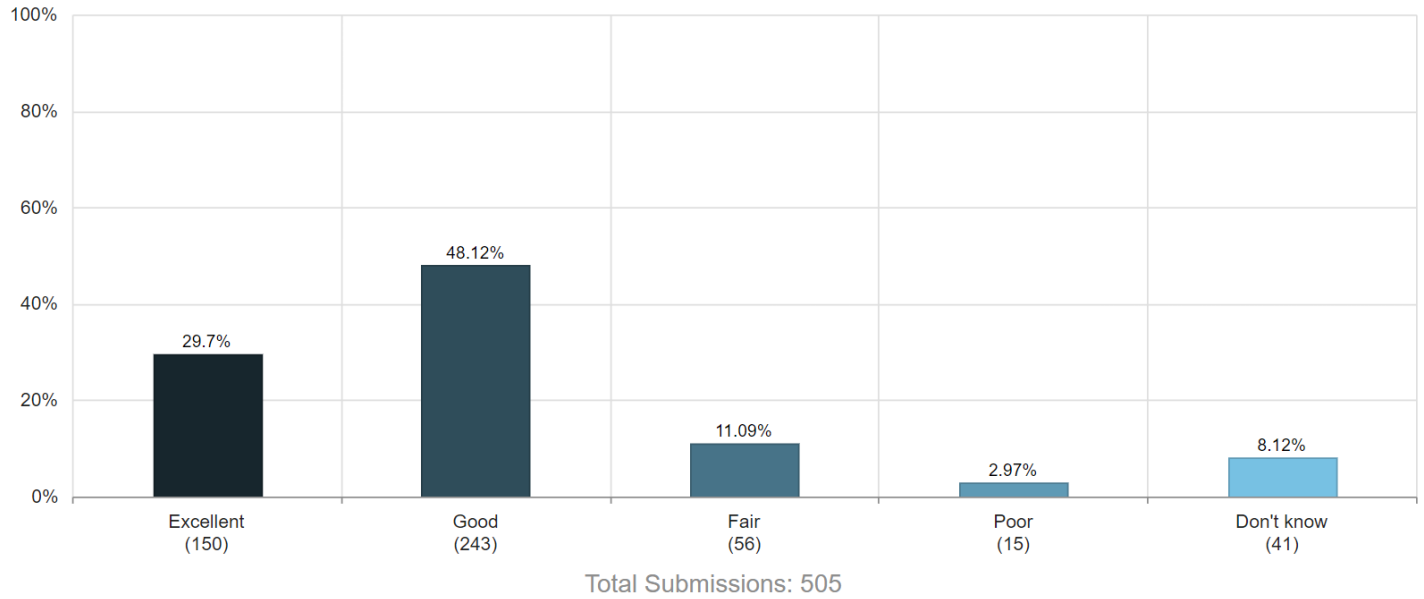
2023

How would you rate the dependability and overall quality of the city water supply?



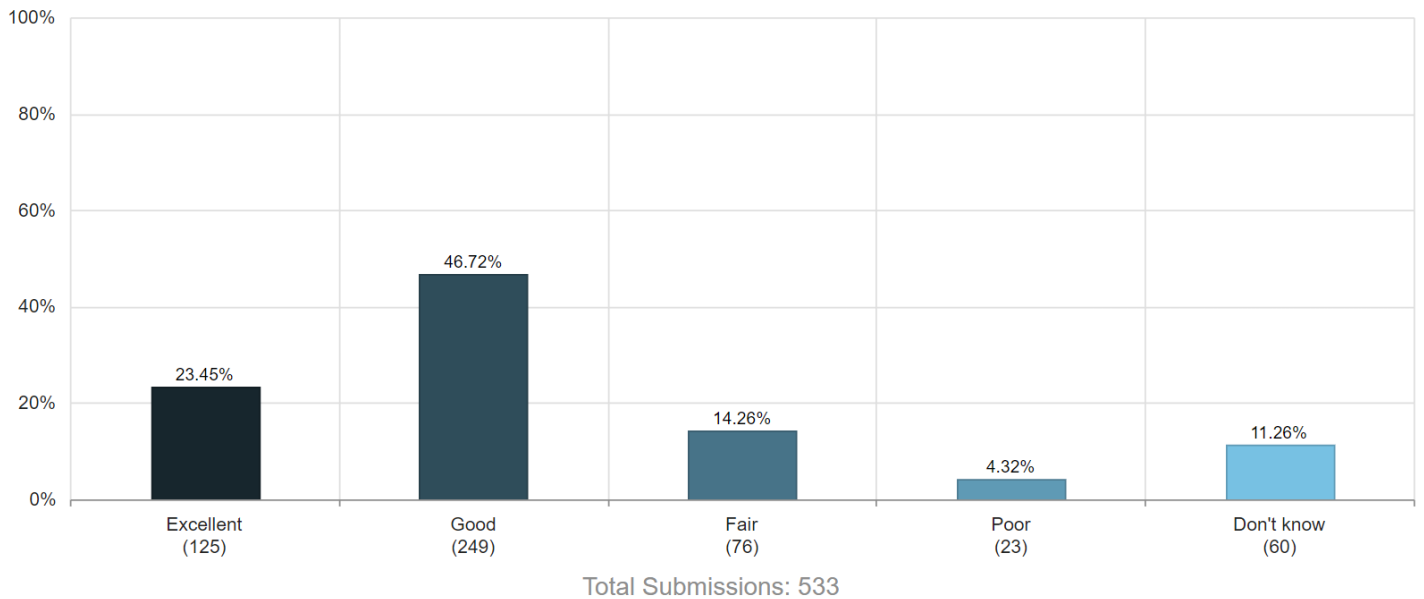
2024

How would you rate the dependability and overall quality of the city sanitary sewer service?



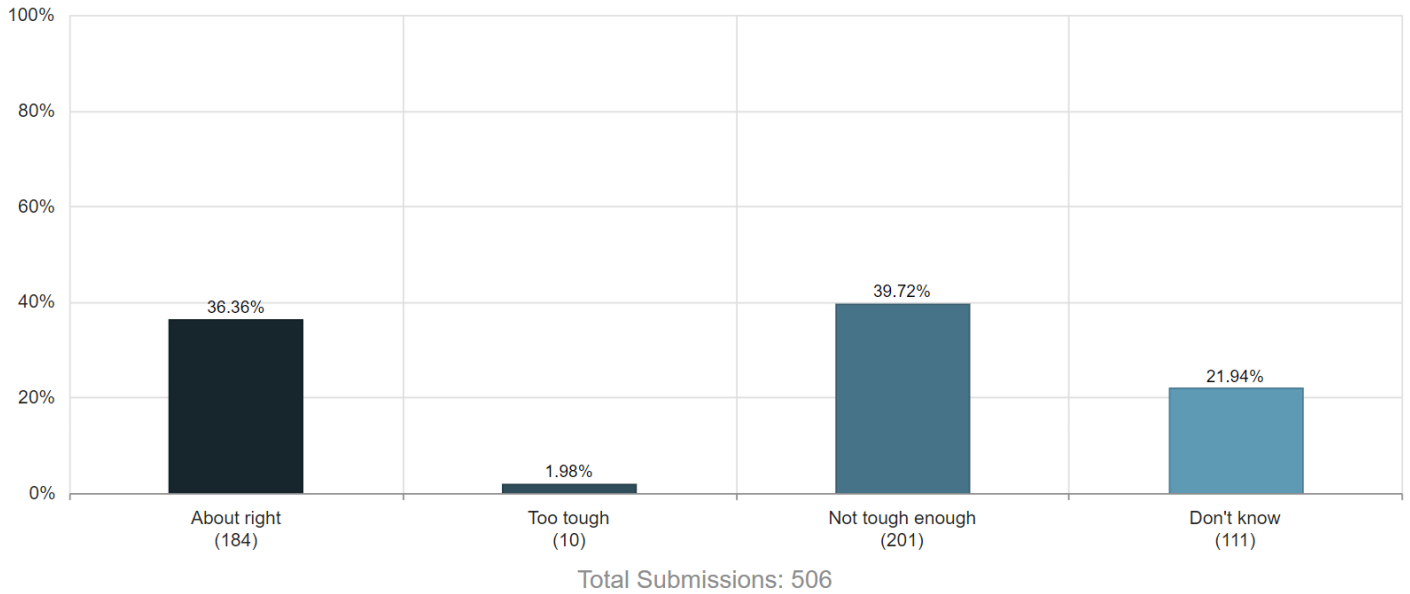
2023

How would you rate the dependability and overall quality of the city sanitary sewer service?



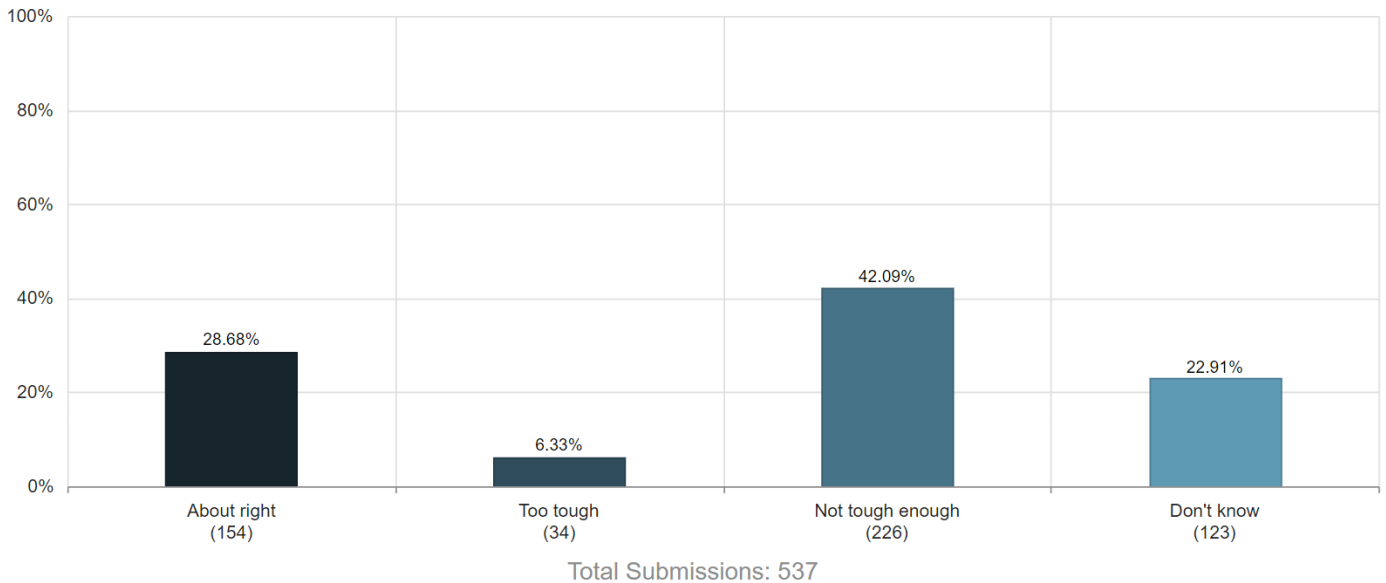
2024

How would you rate the city in enforcing the city code on such nuisance issues as parking, exterior storage and inoperable vehicles?



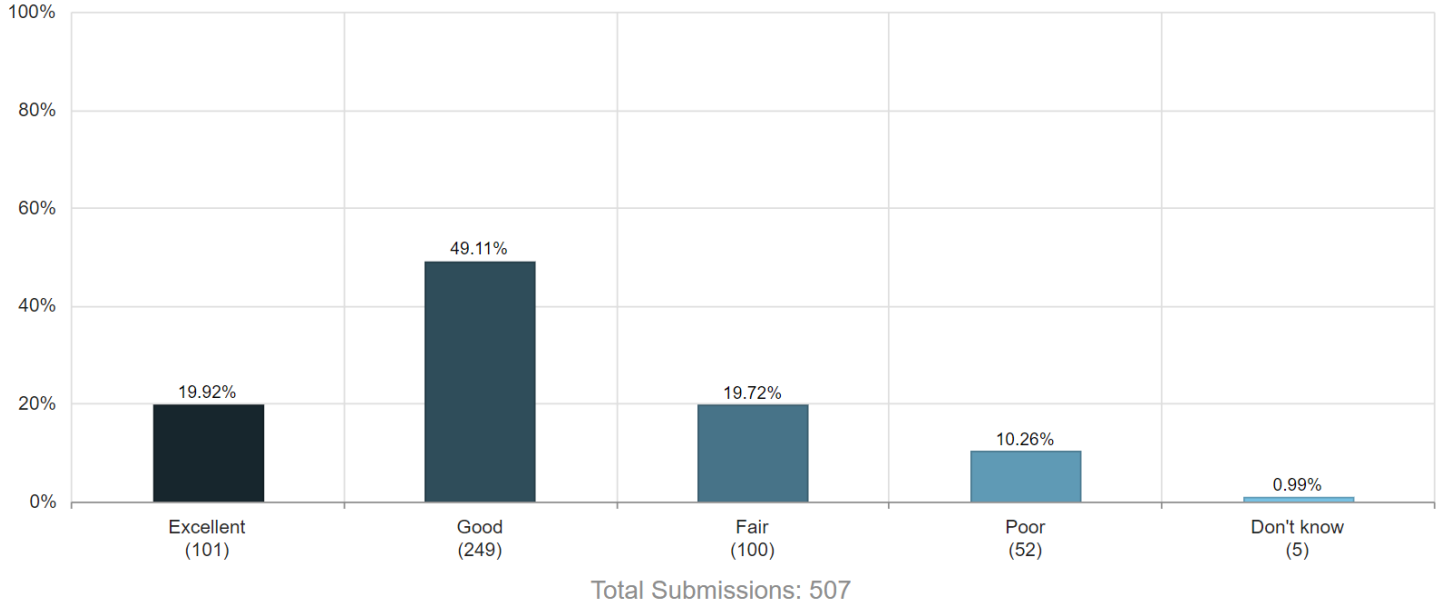
2023

How would you rate the city in enforcing the city code on such nuisance issues as parking, exterior storage and inoperable vehicles?



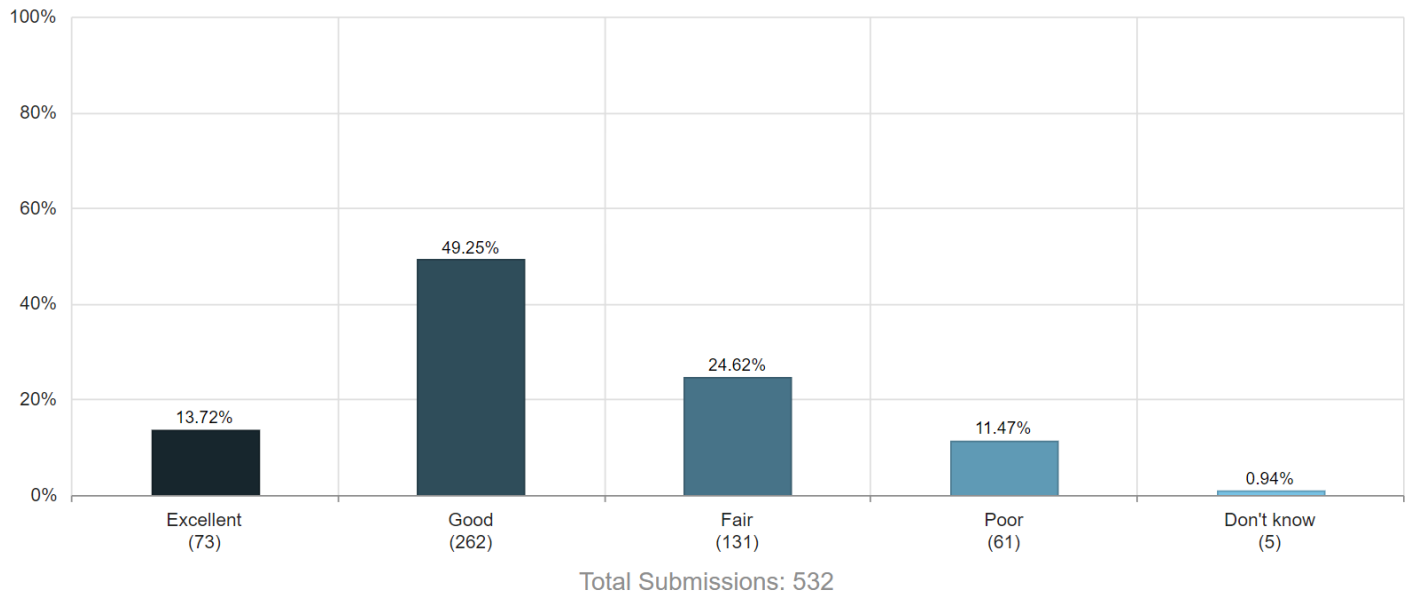
2024

How would you rate the quality of communication/distribution of information?



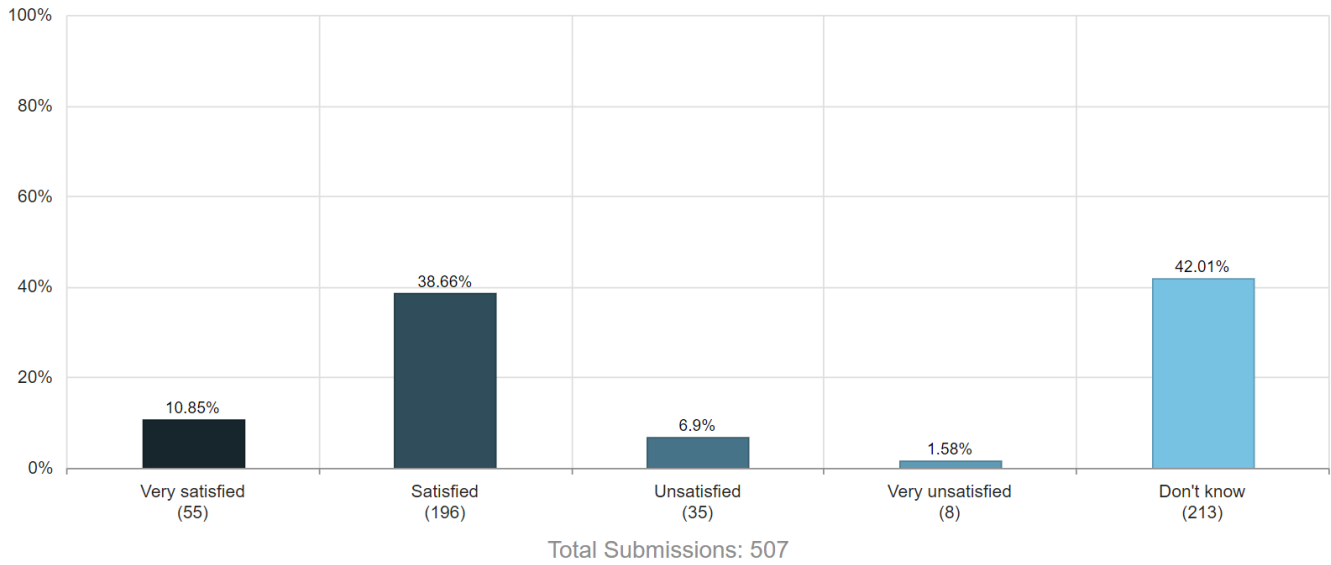
2023

How would you rate the quality of communication/distribution of information?



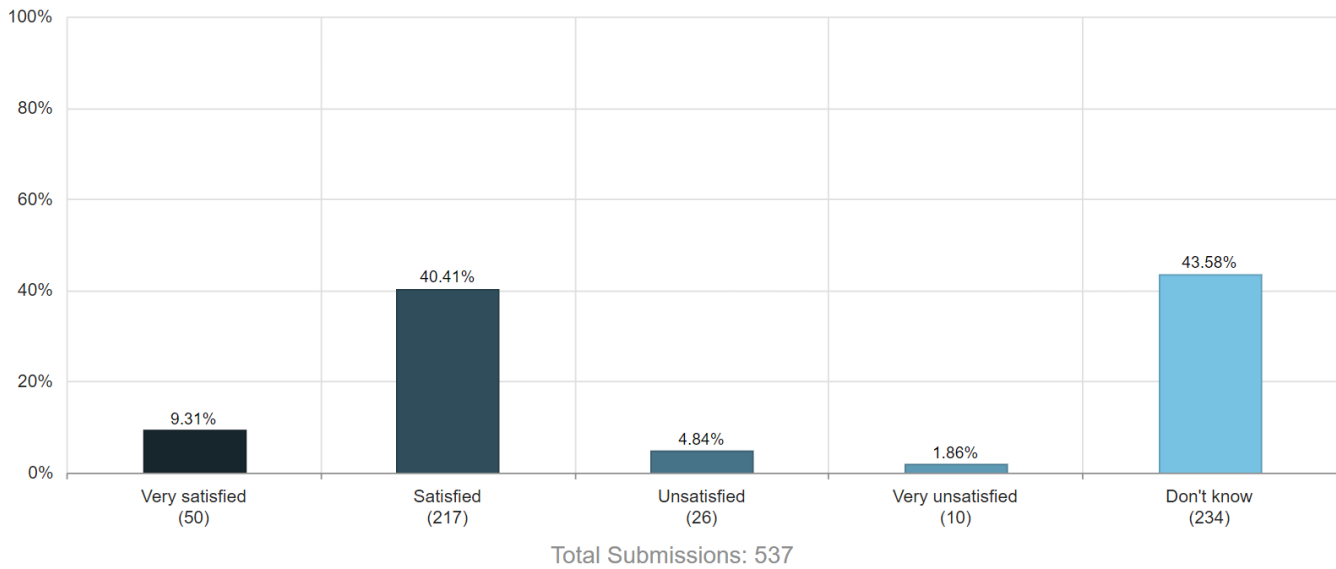
2024

How satisfied are you with programming and classes offered by the city's recreation department?



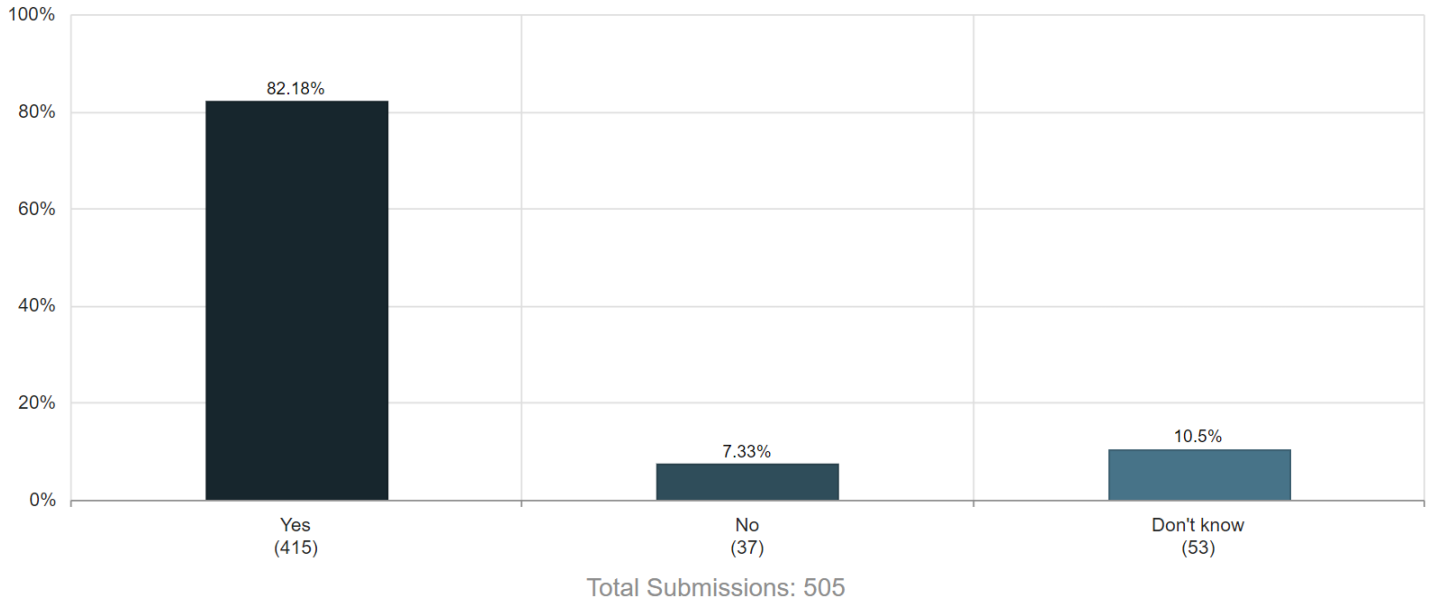
2023

How satisfied are you with programming and classes offered by the city's recreation department?



2024

Do you find parks accessible, inclusive, and able to promote healthy and active living?



2023

Do you find parks accessible, inclusive, and able to promote healthy and active living?

