

THIS IS A SAMPLE UTILITY BILL



4100 Lakeview Ave N
Robbinsdale, MN 55422-2280

ACCOUNT NUMBER	PIN	PAY ON OR BEFORE
12345	1234c56	10/10/2023

AMOUNT DUE **\$320.73**



Please Return This Portion With Your Payment

ADDRESSEE

ADDRESS SERVICE REQUESTED

JOHN DOE
123 UTILITY STREET
ROBBINSDALE, MN 55422-5416

REMIT AND MAKE CHECKS PAYABLE TO:

**CITY OF ROBBINSDALE
ATTN: UTILITY BILLING
4100 LAKEVIEW AVE N
ROBBINSDALE, MN 55422-2280**

SERVICE ADDRESS: 123 UTILITY STREET

1 BILLING DATE:09/15/2023

2

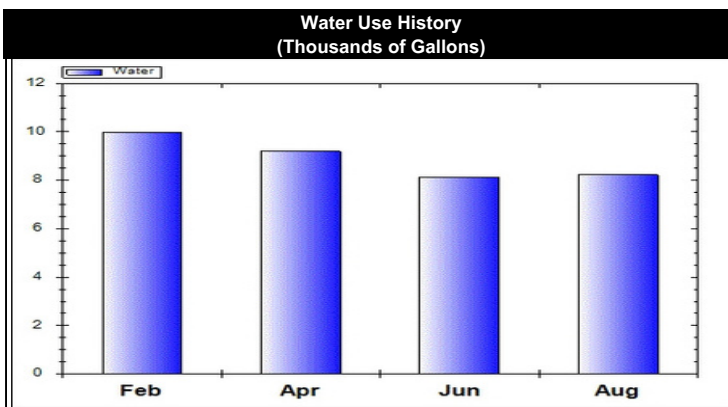
3

4

Account Number	PIN	Billing Period	Total Due	Due Date
12345	1234c56	06/21/2023 to 08/18/2023	\$306.23	10/10/2023

SERVICE ADDRESS: 123 UTILITY STREET

Current Water Use (Thousands of Gallons)				
Meter #	Read Date	Prev. Read	Pres. Read	Usage
98765432	08/18/23	83.991	92.211	8.22



Message Center

****PRE-AUTHORIZED PAYMENT WILL BE DRAWN FROM YOUR BANK ON THE DUE DATE****

2023 Bi-Monthly Utility Rates

Sewer	\$7.59 per 1,000 gallons
Water	First 12,000 gal \$7.56 per 1,000
	12,001 - 26,000 gal \$10.12 per 1,000
	26,001 - 40,000 gal \$13.11 per 1,000
	Over 40,000 gal \$19.18 per 1,000
Irrigation	First 20,000 gal \$13.11 per 1,000
	Over 20,000 gal \$19.18 per 1,000
Commercial	\$7.56 per 1,000 gallons

Account Summary

7	BALANCE AS OF LAST BILL		318.08
	ADJUSTMENTS		0.00
	LATE PAYMENT CHARGE		0.00
	PAYMENT - THANK YOU		-\$318.08
8	BALANCE FORWARD:		\$0.00
9	WATER CONSUMPTION	8.22	\$62.14
10	WATER CAPITAL SURCHARGE	8.22	\$11.43
11	WATER SERVICE		\$25.50
12	METRO SEWER CHARGE	8.22	\$62.39
13	SEWER SERVICE		\$26.28
14	STORM DRAINAGE		\$39.60
15	RECYCLING CREDIT		-\$8.00
16	GARBAGE - NON TAX		\$26.88
17	GARBAGE 64 GAL - TAXABLE	1	\$50.12
18	ORGANICS RECYCLING		\$7.00
19	SOLID WASTE MGMT TAX		\$4.89
20	ACH CREDIT		-\$2.00

21 TOTAL CURRENT CHARGES: \$306.23
22 TOTAL AMOUNT DUE: \$306.23

A 10% PENALTY IS APPLIED TO THE CURRENT BILL AMOUNT IF PAYMENT IS NOT RECEIVED BY THE DUE DATE



Sample Utility Bill - Description of Charges

- 1 Billing Date:** The date your utility bill was created.
- 2 Billing Period:** The period for which the City is billing you for utility service (typically a 60 day period).
- 3 Total Due:** The total amount due for your utility account.
- 4 Due Date:** The date by which you must pay the total due. A 10% penalty is applied to the current bill amount if payment is not received by the due date.
- 5 Read Date:** The date your present reading is imported for billing purposes.
- 6 Usage:** The amount of water use at your property for the billing period (thousands of gallons).
- 7 BALANCE AS OF LAST BILL:** The previous total amount due for your utility account.
- 8 BALANCE FORWARD:** The amount carried forward onto your current utility bill.
- 9 WATER CONSUMPTION:** Water that you use for the two month (~60 day) billing period. This charge pays for pumping and treating the water. This charge is based on a tiered rate multiplied by your usage. For example, if you used 10.00 units of water (10,000 gallons) for the billing period, your water consumption charge would be $\$7.56 \times 10.00 = \75.60 .
- 10 WATER CAPITAL SURCHARGE:** This charge pays for well repairs, water tower maintenance and repairs, etc. This charge is a flat rate of \$1.39 per unit (one thousand gallons). For example, if you used 10.00 units of water (10,000 gallons) for the billing period, your water capital surcharge would be $\$1.39 \times 10.00 = \13.90 .
- 11 WATER SERVICE:** This charge pays for maintenance and replacement of water mains. This charge is a flat rate of \$12.75 per month and is reflected as \$25.50 for two months on your utility bill.
- 12 METRO SEWER CHARGE:** This charge pays for sanitary sewer treatment. This charge is a flat rate of \$7.59 per unit (one thousand gallons). For example, if you used 10.00 units of water (10,000 gallons) for the billing period, your metro sewer charge would be $\$7.59 \times 10.00 = \75.90 .
- 13 SEWER SERVICE:** This charge pays for maintenance and replacement of mains and lift stations. This charge is a flat rate of \$13.14 per month and is reflected as \$26.28 for two months on your utility bill.
- 14 STORM DRAINAGE:** This charge pays for efforts to remove contaminants from (residential) storm water run off. This charge is a flat rate of \$19.80 per month and is reflected as \$39.60 for two months on your utility bill.
- 15 RECYCLING CREDIT:** Every residential customer receives a recycling credit of \$4.00 per month which is reflected as \$8.00 for two months on your utility bill.
- 16 GARBAGE - NON TAX:** This charge pays for yard waste and recycling service.
- 17 GARBAGE 32/64/96 GAL - TAXABLE:** This charge pays for waste that goes to the landfill.
- 18 ORGANICS RECYCLING:** This charge pays for curbside pick-up service for at-home composting (waste that consists mostly of food and other organic material). Every dwelling unit is charged a flat rate of \$3.50 per month and is reflected as \$7.00 for two months on your utility bill.
- 19 SOLID WASTE MGMT TAX:** This charge pays for the tax on solid waste disposal.
- 20 ACH CREDIT:** Residents who enroll in automatic payments will see this credit on their utility bill. This credit is \$1.00 per month and is reflected as \$2.00 for two months on your utility bill.
- 21 TOTAL CURRENT CHARGES:** The sum of charges for your current billing period minus the recycling credit and ACH credit.
- 22 TOTAL AMOUNT DUE:** The total outstanding balance on your utility bill. This is the sum of balance forward and total current charges.